

**WILLIAMSON COUNTY**

**SECURITY ALARMS  
RESOLUTION**

# WILLIAMSON COUNTY SECURITY ALARMS RESOLUTION

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## **WILLIAMSON COUNTY ALARMS RESOLUTION GOVERNING ALARMS RESPONDED TO BY LAW ENFORCEMENT**

### **RULES:**

These rules and procedures are adopted pursuant to Chapter 237 of the Texas Local Government Code. (September 1, 1991)

A copy of these rules will be provided to any person requesting them. A fee will be assessed pursuant to Chapter 552.261 of the Texas Government Code. The County Sheriff has assessed a fee for "...the cost of photocopying a document less than 50 pages".

### **SECTION 1. PURPOSE**

- (A) The purpose of this resolution is to encourage Alarm Users and Alarm Companies to properly use and maintain the operational effectiveness, and proper utilization of Alarm Systems, and to reduce or eliminate False Alarms which may unduly divert law enforcement from responding to criminal activity.
- (B) This resolution governs systems intended to summon law enforcement response, and requires registration (permit), establishes fees, provides for penalties for violations, establishes a system of administration, and sets conditions for suspension or loss of registration (permit).

### **SECTION 2. DEFINITIONS**

In this resolution:

- (A) Alarms Administrator means a Person designated by the Sheriff to administer, control, and review False Alarm reduction efforts, and to administer the Williamson County Alarms Resolution.
- (B) Alarm Company means the business, (by an individual, partnership, corporation, or other entity) of selling, leasing, maintaining, servicing, replacing, moving, installing, or monitoring an Alarm System in an Alarm Site.

- (C) Alarm Dispatch Request means a notification to a law enforcement agency that an alarm, either manual or automatic has been activated at a particular Alarm Site.
- (D) Alarm Registration (Permit) means the notification by an Alarm User to the Alarm Administrator that an Alarm System has been installed and is in use.
- (E) Alarm Appeal Board shall consist of three members as follows: Captains of Headquarters Division, East Division and West Division of the Sheriff's Office.
- (F) Alarm Site means a single fixed premises or location served by a single Alarm System or systems. Each tenancy, if served by a separate Alarm System in a multi-tenant building or complex shall be considered a separate Alarm Site.
- (G) Alarm System means a device or series of devices, including, but not limited to, systems interconnected with a radio frequency method such as cellular or private radio signals, which emit or transmit a remote or local audible, visual, or electronic signal indicating an alarm condition and intended to summon law enforcement service of the County, including Local Alarm System. Alarm System does not include an alarm installed on a vehicle or person, unless the vehicle or personal alarm is permanently located at a site. (Such as a construction trailer, medical alert pendant, victim's pendant alarm, etc.)
- (H) Alarm User means any Person, firm, partnership, corporation, or other entity who (which) uses or is in control of any Alarm System at its Alarm Site.
- (I) Alarm User Awareness Class means a class conducted by the Sheriff's Office Alarm Unit for the purpose of educating Alarm Users about the problems created by False Alarms and responsible use and operation of Alarm Systems.
- (J) Automatic Voice Dialer means any electrical, electronic, mechanical, or other device capable of being programmed to send a prerecorded voice message, when activated, over a telephone line, radio, or other communication system, to a law enforcement agency.
- (K) Cancellation of Responding Agency Alarm Dispatch Cancellation is the process by which an Alarm Company providing Monitoring verifies with the Alarm User or responsible party that a false dispatch has occurred and that there is not an existing situation at the Alarm Site requiring law enforcement agency response.

- (L) Conversion means the transaction or process by which one Alarm Company begins monitoring of a previously unmonitored Alarm System or an Alarm System previously monitored by another Alarm Company.
- (M) Duress Alarm means a silent Alarm System signal generated by the manual activation of a device intended to signal a life threatening situation or a crime in progress requiring law enforcement response.
- (N) False Alarm means an Alarm Dispatch Request to a law enforcement agency and the responding officer, after having completed a timely investigation of the Alarm Site, finds no evidence of a situation for which the alarm system signaled, such as a fire, medical emergency, a criminal offense or attempted criminal offense.
- (O) Holdup Alarm means a silent alarm signal generated by the manual activation of a device intended to signal a robbery in progress.
- (P) Keypad means a device that allows control of an Alarm System by the manual entering of a coded sequence of numbers or letters.
- (Q) Law Enforcement Authority means the Sheriff or his authorized representatives.
- (R) License means a License issued to an Alarm Company to sell, install, monitor, repair, or replace Alarm Systems by the authority having jurisdiction.
- (S) Local Alarm System means any Alarm System that annunciates the alarm only by an internal or external audio device.
- (T) Monitoring means the process by which an Alarm Company receives signals from an Alarm system and relays an Alarm Dispatch Request to the Sheriffs Office Communications Section for the purpose of summoning Law Enforcement response to the Alarm Site.
- (U) One Plus Duress Alarm means the manual activation of a silent alarm signal by entering at a Keypad a code that adds one to the last digits of the normal arm/disarm code. (Normal code = 1234, One Plus Duress Code = 12345)
- (V) Panic means an audible Alarm System signal generated by the manual activation of a device intended to signal a life threatening or emergency situation requiring law enforcement response.

- (W) Person means an individual, corporation, partnership, association, organization, or similar entity.
- (X) Takeover means the transaction or process by which an Alarm User takes over control of an existing Alarm System, which was previously controlled by another Alarm User.
- (Y) Verify means an attempt by the Alarm Company, or its representative, to contact the Alarm Site by telephonic or other electronic means, whether or not actual contact with a Person is made, before requesting law enforcement dispatch, in an attempt to avoid an unnecessary Alarm Dispatch Request.
- (Z) Zones are subdivisions into which an Alarm system is divided to indicate the general location from which an Alarm system signal is transmitted.
- AA) Unpreventable Conditions means those conditions which cause activation of an Alarm System without fault of the Alarm System, or Alarm User, criminal activity, or any other emergency.

**SECTION 3. REGISTRATION REQUIRED; APPLICATION; FEE; TRANSFERABILITY; FALSE STATEMENTS**

- (A) No Alarm User shall operate, or cause to be operated, an Alarm System at its Alarm Site without first obtaining a valid Alarm Permit issued by the Sheriff's Alarm Administrator. A separate registration is required for each Alarm Site.

It is a Class C Misdemeanor offense to operate an alarm system, monitored or not, without first purchasing an alarm permit. It is punishable by issuance of a citation and payment of fines ranging from \$75.00 to \$500.00 upon conviction. Each activation is a separate offense.

Exceptions: These rules do not apply to:

- (1) emergency response systems managed by health care facilities licensed by the Texas Department of Health or
- (2) alarms systems installed on a motor vehicle; or
- (3) premises occupied by the United States, This State, or Williamson County; or
- (4) premises located within an incorporated area within the County, having their own 24-hour police force or
- (5) an alarm system designated solely to detect or give notice of fire or smoke or
- (6) a medical alert pendant or victims pendant alarm

- (B) To register an alarm system: The Alarm User must submit a fully completed, signed application and a check or money order made payable

to: Williamson County. Registration must be done within ten (10) working days of notification.

The fee for a two year permit , for both residential & business alarms, is \$25.00.

- (C) The renewal fee for an alarm permit is \$25.00. A late fee of an additional \$25.00 may be assessed if renewal application and payment are more than 30 days past the expiration date of the permit.
- (D) Upon receipt of a fully completed application and the registration fee, the Alarm Administrator shall register the applicant, unless the applicant has:
- (1) failed to pay a fine assessed under Section 7 within 60 days of the date on the billing invoice,
  - (2) had an alarm permit for the Alarm Site revoked, and the violation causing the revocation has not been corrected.
  - (3) The Alarm System and/or Alarm User has a history of unreliability.
- (E) Each Alarm Permit Application must include the following information:
- (1) the names, drivers license numbers (of both spouses or responsible adult residents), complete address (including apt./suite #), and all telephone numbers where the parties can be reached day or night. The person/persons who will be the permit holder, will be the person/s responsible for proper maintenance and operation of the Alarm System, and payment of fees assessed under this article;
  - (2) the classification of the Alarm Site as either residential (includes condo, mobile home, etc.), commercial (or apartment);
  - (3) for each Alarm System located at the Alarm Site, the classification of the Alarm System, i.e., burglary, holdup, duress, or other, for each purpose whether audible or silent;
  - (4) mailing address, if different from the Alarm site;
  - (5) any dangerous or special conditions present at the Alarm Site;
  - (6) name and telephone numbers of at least two individuals who are able, and have agreed to receive notification of an alarm activation at any time; respond to the Alarm Site within 30 minutes; and upon request,

can grant access to the Alarm Site and deactivate the Alarm System if such becomes necessary;

(7) type of business conducted at the Alarm Site;

(8) signed certification from the Alarm User stating:

- (a) the date of installation, Conversion or Takeover of the Alarm System, whichever is applicable;
- (b) the name, address, and phone number of the Alarm Company performing the Alarm System installation, Conversion of Alarm System Takeover and responsible for providing repair service to the Alarm System;
- (c) the phone number of the Alarm Company Monitoring the Alarm System, if different from the installing Alarm Company;
- (d) that a set of written operating instructions for the Alarm System, including written guidelines on how to avoid false alarms, have been left with the applicant; and
- (e) that the Alarm Company has trained the applicant in proper use of the Alarm System, including instructions on how to avoid false alarms.

- (F) Any false statement of the material fact made by an applicant for the purpose of obtaining an alarm permit shall be sufficient cause for refusal to issue a permit or for revocation of an existing permit.
- (G) An Alarm Permit can not be transferred to another Person or Alarm Site. A new Alarm Permit must be obtained by a new owner/resident in their name, and the new owner/resident must pay the fee for a new permit.
- (H) If the Alarm Permit holder moved to a new location/apartment, the owner/permit holder must notify the Alarms Administrator within five (5) business days. The registered Permit Holder will be liable for any and all false dispatches to that location until notification is made.
- (I) All fees owed by an applicant must be paid before a permit can be issued or renewed.

### **SECTION 3.1**

#### **ALARM SYSTEMS IN APARTMENT COMPLEXES**

#### **MASTER PERMIT SYSTEM FOR RENTED PREMISES**

## I

An apartment complex, commercial center, or similar collection of rented premises with Alarm Systems provided and maintained by the lessor, the lessor shall be responsible for obtaining a master permit that applies to the entire complex, including lease office, common areas, vacant premises, and rented premises for which the tenant has never obtained a permit. The fees and term applying to such permits shall be the same as for an individual permit.

It shall be the obligation of the master permit holder to ensure that each tenant obtains an individual alarm permit, prior to activating the alarm system for the tenant's premises.

Each tenant shall be required to apply for and obtain an individual alarm permit, which must be kept current, for so long as the tenant occupies the premises with the Alarm System in operation.

Fees for such permits shall be the same as for any other residential alarm permit, and the tenant shall be responsible for timely renewal of the permit. For purposes of the Regulations, a tenant who has obtained an individual permit will be regarded as the Permit Holder. A tenant in a complex operating under this section who has a functioning Alarm System without a valid permit, who has excessive false alarms, or who violates any other obligation imposed on a Permit Holder by these Regulations, will be subject to all the penalties provided by these Regulations.

If an Alarm System installed by an individual tenant in an apartment complex unit is monitored, the tenant must purchase an Alarm Permit before activating the system and provide the name of the representative of the apartment, owner or property manager, who can grant access to the apartment when needed.

It shall be the obligation of the tenant/permit holder to notify the Alarms Administrator, in writing or by phone call, when the tenant vacates the premises, which will cancel the permit. Until such notice is received (or a new permit obtained by the successor occupant), the tenant and lessor will be jointly and severally responsible for false alarms from the vacated premises.

The Master Permit Holder shall be liable for false alarms and violations of these Regulations that occur in common areas, vacant premises, and rented premises for which the tenant has never obtained a permit. However, the Master Permit Holder shall not be liable for false alarms from occupied, permitted premises.

Each apartment unit shall be considered an Alarm Site.

## II INDIVIDUALLY LEASED APARTMENT WITHOUT ALARM SYSTEMS PROVIDED BY OWNER OF PREMISES:

1. Each tenant shall be required to apply for and obtain an individual alarm permit, before operating or causing the operation of an Alarm System in the tenant's residential unit. The Alarm Permit must be kept current for so long as the tenant occupies the premises with the Alarm System in operation. Fees for such permits shall be the same as for any residential alarm permit, and the tenant shall be responsible for timely renewal. For purposes of these Regulations, a tenant who has obtained an individual permit will be regarded as the Permit Holder. A tenant in a complex operating under this Article who has a functioning Alarm System without a valid permit, who has excessive false alarms, or who violates any other obligation imposed on a permit holder by these Regulations, will be subject to all the penalties provided by these Regulations.
2. For purposes of enforcement of this article, the tenant is responsible for False Alarms emitted from the Alarm System in the tenant's residential unit.
3. It shall be the obligation of the tenant Permit Holder to notify the Alarms Administrator of the Sheriff's Office, in writing, when the tenant vacates the premises, which will cancel the permit. Until such notice is received (or a new permit obtained by the successor occupant), the tenant will be responsible for false alarms from the vacated premises.
4. Each apartment unit shall be considered an Alarm Site.

### **SECTION 3.2                    REGISTRATION DURATION AND RENEWAL**

A permit/registration shall expire two years from the date of issuance, and must be renewed every other year by submitting an updated application, and the required fee to the Alarm Administrator.

The Alarm Administrator shall notify each Alarm User of the need to renew the permit, thirty (30) days prior to the expiration of the permit. It is the responsibility of the Alarm User to submit an application prior to the expiration date. Failure to renew will be classified as use of a non-registered Alarm System and will be subject to issuance of a citation and penalties may be assessed without waiver. The Alarm Site may also be placed in a non-response status. A \$25.00 late fee may be assessed if the renewal is more than thirty (30) days late.

### **SECTION 4.                    DUTIES OF THE ALARM USER**

- (A) An Alarm User shall:

- (1) maintain the premises and the Alarm System in a manner that will minimize or eliminate False Alarms, and
- (2) the Permit Holder must personally come to the alarm site or cause a representative familiar with the system to respond to the Alarm Site's location within one (1) hour when notified by a representative of the Sheriff's Office to deactivate a malfunctioning Alarm System, to provide access to the premises, or to provide alternative security for the premises, if necessary, and will train all persons who activate the Alarm System with its proper codes and operation.

Will ensure that an Alarm System is repaired within seventy-two (72) of notification that the system is malfunctioning. The Permit Holder may cause the Alarm System to be deactivated rather than having such system repaired. A deactivated system may not be reactivated until it has been repaired.

- (3) Will not manually activate an alarm for any reason other than the occurrence of an event that the Alarm System was intended to report.
  - (4) Will notify the monitoring company of any extended period of time away from the Alarm Site, such as vacation, and will leave a responsible person's name and phone numbers with the monitoring company. This responsible person must be fully trained in the use of the Alarm System and have keys and access codes.
  - (5) An Alarm User shall adjust the mechanism or cause the mechanism to be adjusted so that an alarm signal audible on the exterior of an Alarm Site shall not sound for longer than ten (10) minutes after being activated (or fifteen (15) minutes for systems operating under Underwriters Laboratories, Inc. standards 365 or 609).
- (B) An Alarm User shall have a licensed company inspect the Alarm System after four (4) False Alarms within a one (1) year period. The system shall be modified to be more false alarm resistant and/or provide additional user training as appropriate.
  - (C) An Alarm User shall not use Automatic Voice Dialers.
  - (D) An Alarm User shall maintain at each Alarm Site, a set of written operating instructions for each Alarm System.

## **SECTION 5. DUTIES OF ALARM COMPANY**

- (A) Upon enactment of this ordinance, Alarm Companies shall not program Alarm Systems so that they are capable of sending One Plus Duress alarms. Alarm Companies may continue to report One Plus Duress prior to enactment of this resolution. However, when a Takeover or Conversion occurs, or if an Alarm User requests an Alarm System inspection or modification pursuant to Section 4(C) of this resolution, the Alarm Company must remove the One Plus Duress alarm capability from such Alarm Systems.
- (B) Upon enactment of this Resolution, Alarm Companies shall not install a device activating a hold-up alarm which is a single action non-recessed button. An Alarm Company must remove all single action non-recessed buttons whenever a Takeover or Conversion occurs.
- (C) Upon enactment of this Resolution, Alarm Companies shall use control panels tested for conformance to the Security Industry Association (SIA) Control Panel Standard-Features for False Alarm Reduction.
- (D) After completion of the installation, an Alarm Company employee shall review with the Alarm User, the Customer False Alarm Prevention Checklist. (Appendix B)
- (E) An Alarm Company performing Monitoring Services shall:
  - (1) offer a training period in which no request for dispatch by law enforcement will occur during the first seven (7) days after installation of an Alarm System, but rather will use that week to train the Alarm User on the proper use of the Alarm System unless circumstances necessitate immediate request for response, as determined by conversations with the Alarm User.
  - (2) report alarm signals by using telephone numbers designated by the Communications Supervisor of the Sheriff's Office;
  - (3) attempt to verify every alarm signal, except a Duress and Hold-Up alarm activation, before requesting a law enforcement response to an Alarm System signal;
  - (4) communicate alarm dispatch requests to the Communication Section of the Sheriff's Office in a manner and form determined by the Alarm Administrator and/or the Supervisor of Communications;

- (5) communicate cancellations to the Communications Section of the Sheriff's Office in the manor determined by the Supervisor of Communications.
- (6) ensure that all Alarm Users of Alarm Systems equipped with a Duress or Hold-Up alarm are given adequate training as to the proper usage of these features;
- (7) communicate any available information about the specific type and location of the alarm signal (north door, back door, second floor window east side, etc.), not Zone 1 or some term that will not communicate to the responding officer where the problem occurred;
- (8) communicate the type of alarm activation (silent, audible, interior, perimeter);
- (9) provide Alarm User permit number when requesting dispatch;
- (10) will notify the permit holder or his designee of the activation of the alarm system;
- (11) will notify Alarm System purchasers of the requirements of registration of the alarm system prior to activation;
- (12) will not activate an alarm system prior to the purchaser's receipt of an alarm permit issued by the Sheriff's Office;

## **SECTION 6. NOTIFICATION**

- (A) The Alarm Administrator shall establish a procedure for the notification to the Alarm User of the occurrence of a false alarm. Options include, but are not limited to, the officer leaving a door hanger at the Alarm Site. (Appendix C) The notice shall include the following information:
  - (1) Whether or not Alarm Site has a permit and list the permit number for the Alarm Site;
  - (2) Identification of the Alarm Site (address and/or name of resident)
  - (3) The date and time of law enforcement response to the false alarm;
  - (4) The identification number and name of the responding law enforcement officer and;
  - (5) A comment as to the conditions found by the officer upon inspection of the Alarm Site;
  - (6) A statement urging the Alarm User to ensure that the Alarm System is properly operated, inspected, and serviced in order to avoid False Alarms and resulting fines.

- (B) If there is a reason to believe that an Alarm System is not being used or maintained in a manner that ensures proper operation and suppresses False Alarms, the Alarm Administrator may require a conference with the Alarm User and the Alarm Company responsible for repair of the Alarm System to review the circumstances of each False Alarm.
- (C) The County Sheriff or his Alarm Administrator may oversee the creation and implementation of an Alarm User Awareness Class. The Alarm Administrator may request the assistance of alarm companies and a law enforcement agency in developing and implementing the class. The class shall inform Alarm Users of the problems created by false alarms and teach Alarm Users to operate their Alarm Systems without generating False Alarms.

## SECTION 7. FINES

- (A) An Alarm User shall be subject to fines, citation, and/or suspension or revocation of the alarm permit, depending upon the number of False Alarms emitted from an Alarm System with a twelve (12) month period from the date of the first false alarm activated at the Alarm Site.

(A)	<u>Number of False Alarms</u>	<u>Fines</u>
	1-5	0 (Free)
	6-9	\$75.00
	All others	\$75.00

An Alarm Permit may be revoked after nine (9) false alarms in a one (1) year period and be placed in a non-response status. The Alarm User will be deemed an unreliable Alarm User.

Any person who accidentally activates panic, duress, or hold-up alarm may be required to pay an additional \$25.00 fee for each activation, if the responding officer finds no evidence of a life-threatening situation having occurred. These types of alarms require a higher degree of response; thus, the Alarm User must take greater care not to activate this type of alarm, unless warranted.

Any person who deliberately activates a panic, duress, or hold-up alarm for any reason, other than an emergency or threat of emergency of the kind for which the Alarm System was designed to give notice, may be required to pay an additional fee of \$50.00 for each activation, if the responding officer finds no evidence of a life threatening situation having occurred. Exception, may be made for testing, if the tester has first notified his Alarm Monitoring company and the Communications Section of the Sheriff's Office of the test.

- (B) In addition, any Person, who operates a non-registered Alarm System (whether permit is suspended or never acquired) commits an offense

which is a Class C Misdemeanor and may be subject to a citation and assessment of a fine not to exceed \$500.00 for each activation. Each activation is a separate offense.

- (C) An Alarm User may have the option of attending an Alarm User Awareness Class in lieu of paying one assessed \$75.00 fine, if this option has been put into place by the Sheriff's Office.
- (D) If cancellation occurs prior to law enforcement personnel arriving at the Alarm Site, this is not a False Alarm for the purpose of fines, and no fines will be assessed.

## **SECTION 8.                   SUSPENSION OF RESPONSE**

- (A) The County Sheriff may suspend alarm response if it is determined that:
  - (1) there is no valid permit for the alarm site
  - (2) the Alarm User has nine (9) or more False Alarms in one (1) year or
  - (3) there is a false statement of material fact in the application for registration or;
  - (4) the Alarm User has failed to make timely payment of fine assessed under Section 7 or fee assessed under Section 3.
- (B) Unless there is separate indication that there is a crime in progress, law enforcement authority may refuse response to an Alarm Dispatch Request at an Alarm Site for which the Alarm Permit has been revoked.
- (C) If the Alarm Permit has been reinstated pursuant to Section 10, the County Sheriff may suspend alarm response if it is determined that two (2) False Alarms have occurred within sixty (60) days after the reinstatement date.

## **SECTION 9.                   APPEALS**

- (A) If the Alarms Administrator denies the issuance of a new permit or renewal of an existing permit, or reinstatement of a revoked permit, the Alarms Administrator shall send the applicant (or permit holder) written notice of the action and a statement of the right to an appeal. This notice shall be by certified mail, return receipt requested.

The applicant (permit holder) may appeal the decision of the Alarm Administrator to the Appeal Board. All appeals will be made by written request for a hearing, setting forth the reasons for the appeal. The request for a hearing must be received within ten (10) days after receipt of the notice from the Alarms Administrator. An appeal fee of \$25.00 will accompany the request for an appeal. Appeal fees will be returned to the alarm applicant (permit holder) if the appeal is upheld. The filing of an appeal with the Alarms Appeal Board stays the assessment of the revocation until the Appeals Board makes a final decision.

If a request for an appeal is not made within the ten (10) day period, the action of the Alarm Administrator is final.

The Appeal Board, shall consist of three persons: The Captains of Headquarters Division, Eastside Division, and Westside Division.

The Captain of Headquarters Division shall serve as the Hearing Officer at an appeal and consider the evidence. The formal rules of evidence do not apply at an appeal hearing. The Hearing Officer shall make his/her decision on the basis of a preponderance of the evidence presented at the hearing. The Hearing Officer must render a decision within thirty (30) days after the request for an appeal hearing is filed. The Hearing Officer shall affirm, reserve, or modify the action of the Alarms Administrator. The decision of the Hearing Officer and the Board is final as the administrative remedy of the County.

## **SECTION 10 REINSTATEMENT OF RESPONSE**

A Person whose alarm response has been suspended may have alarm response reinstated by the Alarm Administrator or the Alarm Review Board, if the Person has abided by one or more of the following:

- (1) submits an updated application and registration fee, if one is due;
- (2) pays or otherwise resolved all citations and fines,
- (3) files with the Alarms Administrator a written statement of inspection that the Alarm System has been inspected and found to be in good working order and/or repaired so as to be in good working order.

## **SECTION 11. ENFORCEMENT AND PENALTIES**

- (A) A person commits an offense if they violate by commission or omission any provision of this Resolution which imposes upon them a duty or responsibility. Each offense is a Class C Misdemeanor.
- (B) A person who violates a provision of this Resolution is guilty of a separate offense for each day or portion of a day during which the violation is committed, continued or permitted. Each offense is punishable by a fine of not more than five hundred (\$500.00) dollars, but not less than seventy-five (\$75.00) dollars upon first conviction and not less than one hundred (\$100.00) dollars upon second and subsequent violations.
- (C) All accounts 90 days past due may be turned over to the County Legal Department for filing of a lawsuit.

## **SECTION 12. CONFIDENTIALITY**

Information contained in registration application and filing of appeals shall be held in confidence by all employees or representatives of the Sheriff's Office and by any third-part administrator or employees of a third-party administrator with access to such information.

All information in the application for permit must be provided, including drivers license numbers for both husband and wife or responsible adult Alarm Users at the alarm site.

## **SECTION 13. GOVERNMENT IMMUNITY**

Registration of an alarm system is not intended to, nor will it, create a contract, duty or obligation, either expressed or implied, of response. Any and all liability and consequential damage resulting from the failure to respond to a notification is hereby disclaimed and governmental immunity as provided by law is retained. By registering an Alarm System, the Alarm User acknowledges that law enforcement response may be based on factors such as; availability of police units, priority of calls, weather conditions, traffic condition, emergency conditions, staffing levels and other factors.